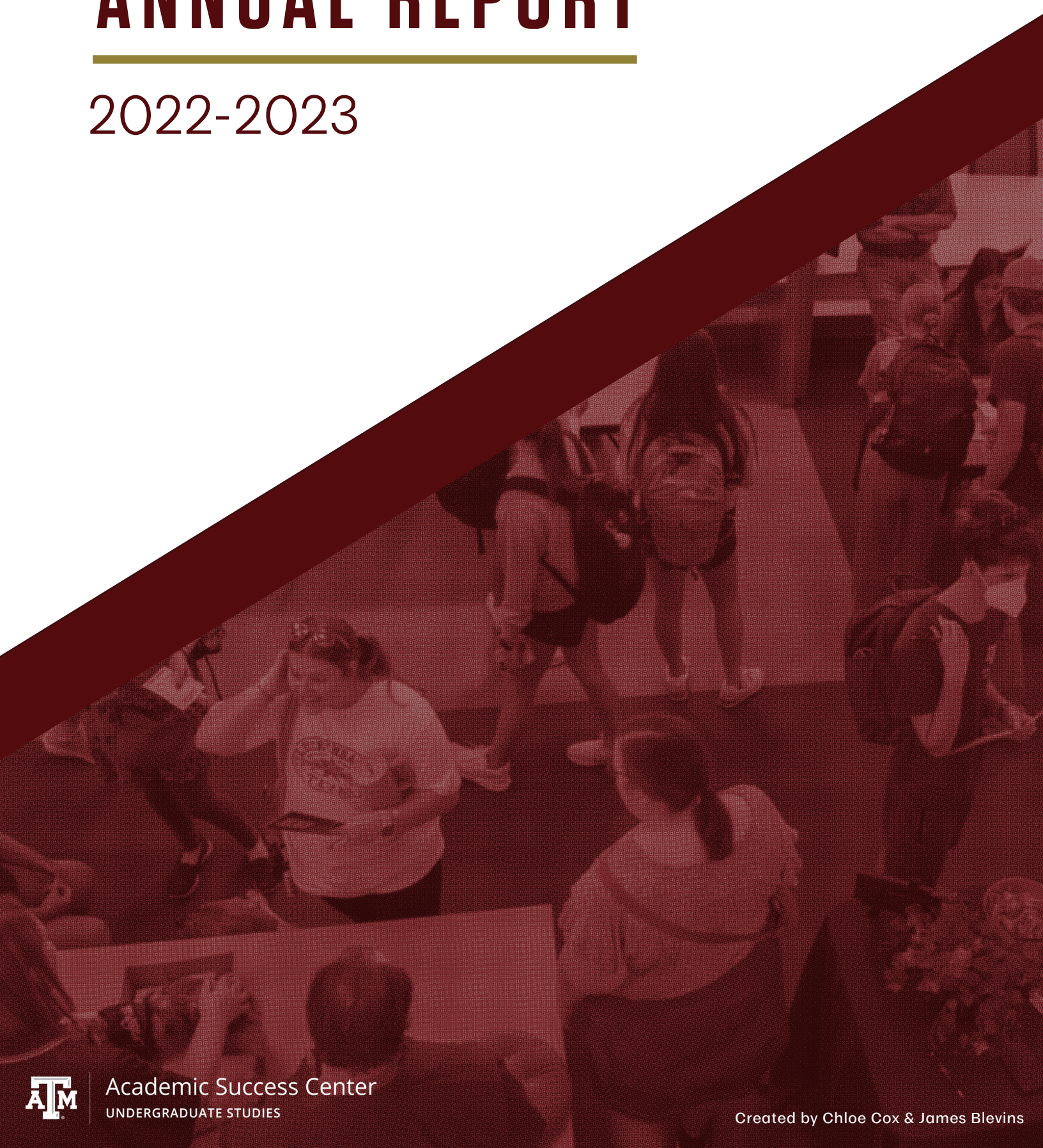


# ANNUAL REPORT

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2022-2023



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# A Note From The Executive Director

Dr. Mary Catherine Niño Breen

Howdy!

Texas A&M's Academic Success Center serves Aggies through various academic support services such as success coaching, supplemental instruction, tutoring, workshops, and various success courses. Our mission is to provide comprehensive resources that help all Aggies achieve their academic goals and realize their academic potential.

I joined Texas A&M's Academic Success Center at the end of the ASC's tenth year. I was honored to share some time with Dr. Valerie Balester, the former Assistant Provost for Undergraduate Studies and Executive Director of the Academic Success Center & University Writing Center, who guided me in the leadership transition.

The ASC team has taken time to reflect on the past year and envision the future of the services we provide for students. As a state and national learning center leader, we strive to not only serve our Aggies but also serve our profession as we refine our practice and share lessons learned.

As we look to the future, we will be working to provide accessible academic support services that our Aggies utilize. In our effort to continue to increase academic support use that has positive impacts, we have plans to:

- Provide Success Coaching professional development to faculty and staff.
- Establish a Peer Coaching program.
- Host Accountability Groups across campus.
- Coordinate among existing success services to provide seamless, wraparound support for Aggies.
- Pilot additional study group models to expand services to additional courses.
- Establish ASC services as a model for transformational learning experiences for students and a high-impact practice for peer educators

We continue to work toward our vision to be a state and national model of excellence known for inspiring academic success through innovative collaboration, cutting edge research, and efficient and inclusive student-centered programming.

We are grateful for our Aggie community who support our mission and partner with us in service to our students.

Mary Catherine Niño Breen

# 2022-2023 Highlights

## Participation & Impact

**10,705**  
students

approximately 20% of the undergraduate students enrolled at A&M, participated in at least one ASC program.

**2,330**  
students

completed the Fresh Start orientation module over the 2022-2023 academic year.

## Further Facts

- The ASC supported 418 students in the Summer 2023 Gateway Program by teaching 16 sections of ASCC 289.
- The Fresh Start Orientation was offered as an asynchronous online learning module and as a live Zoom session.

## Programs & Courses

**37,047**  
contact hrs.

over the 2022-2023 academic year were recorded by the Supplemental Instruction Program.



The ASC held evening study sessions and an academic boot camp for students co-enrolled in TSI and math.

## Further Facts

- Hosted our 11th Regional Conference on Supplemental Instruction in May 2023 at the College Station Hilton. A total of 85 participants from 32 institutions in 8 states attended the conference.
- The ASC sent 4 full-time staff members to the annual NCLCA Conference in Reston, Virginia and 7 ASC staff to the annual TxNCLCA Conference in Dallas.

# 2022-2023 Highlights (Continued)

## Celebrating Dr. Balester

Dr. Valerie Balester, Executive Director, and Barbara Lee, Administrative Coordinator II retired in July 2023.

## New Beginnings

Dr. Mary Catherine Niño-Breen was appointed as the 3rd Executive Director of the Academic Success Center in July of 2023.

## Noteworthy Moments



Joel McGee (President) and Tyler Laughlin (Treasurer) served as board members of the Texas Affiliate of the National College Learning Center Association (TxNCLCA).



Lyle Slack is serving as a board member for the Coaching in Higher Education Consortium (CHEC).



Lyle Slack won the 2023 Traditions of Excellence Staff Award; Joel McGee won the Navigate Connected Award; Julie Hurley and Tyler Laughlin were selected as the ASC Employees of the Semester for fall 2022 and spring 2023.

## Further Facts

- Collaborated with the University Writing Center, Math Learning Center and the Office for Student Success to present the “Your Aggie Toolkit: Success in College” session at summer new student conferences.
- Worked with the Howdy portal team to have academic support programs such as SI and tutoring listed as part of the course information on students’ schedules.
- Coordinated with the Veteran’s Resource Center to hold the annual Veteran’s Academic Academy at the beginning of the fall 2022 semester.

# Academic Coaching

Academic coaches work one-on-one to help any and all students learn to the best of their ability. Coaches help them identify roadblocks to their academic success and develop an action plan to meet their goals. Their goal is to help students improve in areas such as time management and effective learning strategies. Students can schedule appointments on-line or by calling the office.

## Program Highlights

**1,900**  
students

participated in Academic Coaching, completing 3,672 coaching appointments.



Tyler Laughlin and Mike Dvoracek collaborated with staff from the University of Texas at Dallas to present a pre-conference session on Academic Coaching at the 2022 TxNCLCA conference in February.

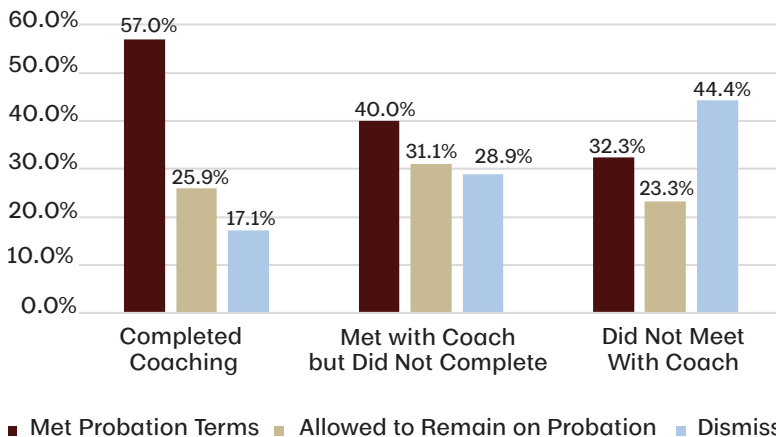


The ASC hired 4 new Academic Coaches during 2022-23 to help meet increasing demand for coaching and to fill staff vacancies.

## Further Facts

- Julie Oliver was a featured speaker at the SI Regional Conference held in College Station in May, 2023.
- Consulted with Texas State University to help them establish their new Academic Coaching Program.
- Developed Plans to begin a peer coaching program in spring 2024.
- Moved all academic coaching intake forms to an online format in order to allow students more time to complete forms prior to initial appointments.
- Mike Dvoracek served as conference proposal chair for the TxNCLCA Conference.

Success for Probation Students Referred to the ASC for Academic Coaching (Fall 2022 & Spring 2023)



“My coach was phenomenal. She really tried helping me throughout everything.”

“Having someone to talk to and talking through what was ahead made my semester seem less overwhelming.”

# Instructional Programs

The ASC offers full semester courses, workshop series, and topical workshops each semester. These courses and workshops cover a variety of topics, but the overall objective is to help students better understand how people learn and to help students develop effective learning strategies.

## Program Highlights

**32,158**  
contact hrs.

of instruction were provided by the ASC, including all courses and workshops.

**1,148**  
students

enrolled in short-term workshop series (Commit to Success, Motivation Matters, Grit, and Group Coaching).

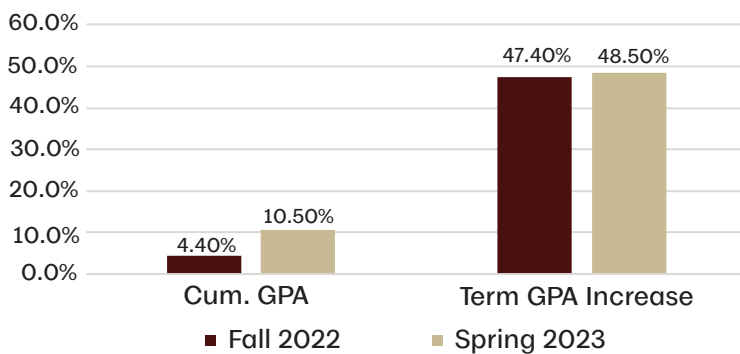
**2,539**  
students

successfully completed the online Fresh Start Orientation learning module. A 26% increase over 2021-22.

## Further Facts

- Taught 15 sections of the ASCC 289 course for 418 Gateway students in summer 2023.
- Enrolled a total of 6 sections of ASCC 101 to 151 students during 22-23 academic year. 96% of ASCC 101 students were from a targeted population (first generation, academic probation, or underrepresented minority student).

Average GPA Increase for Students Completing a Success Certificate with the ASC



“My instructor is an incredibly kind professor who has helped me in college academic preparation. She went above and beyond in positively and enthusiastically answering all of my many emails and lingering long questions after class.”

“I believe this professor is truly devoted to her student's mental health, current education, and how they can be better academically prepared for the next coming years of college.”

# Tutoring

ASC tutoring was conducted both online via Zoom and in person and we have both individual and small group appointments. All tutoring is designed to assist students in understanding course content with ease and efficiency, while also allowing students to develop fundamental study skills and problem solving techniques. ASC Tutoring focuses on lower level Science and Engineering courses.

## Program Highlights

**1,352** were recorded for tutoring services during the 2022-2023 year, representing 617 unique students.  
total contacts

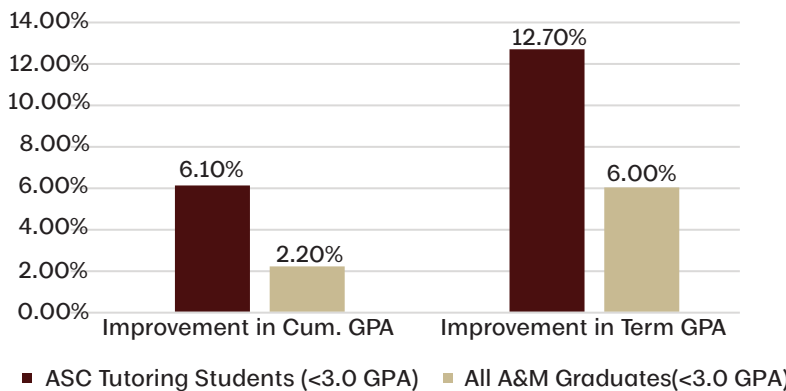
**25%** of all students who accessed tutoring in 2022-23 were first generation college students.  
approx.

“My tutor was so helpful! He was patient and really helped me understand the concepts I was struggling with.”

## Further Facts

- Moved to a fully appointment based model using Navigate.
- Contracted with Tutor Matching Service (TMS) to provide tutoring for select upper level courses.
- Continued to provide on-line tutoring for students at Texas A&M Center in McAllen.
- Provided training for returning tutors to receive CRLA Level II certification.
- Worked with Evans library to secure space for drop-in tutoring for fall 2023.

GPA Improvement for Students with <3.0 cum. GPA During 2022-23 AY



“I am so glad A&M offers tutoring for us troubled students! I really appreciate the fact that they don't straight up give you the answer, rather they take their time and go over the problem as many times as needed, so that you can understand what you are doing.”



# Supplemental Instruction

SI is a program to help students become successful in lower-level, core curriculum courses that have traditionally been difficult. It provides students in targeted courses with peer facilitated study sessions each week. The facilitator (SI Leader) is a student who has previously taken the course and has been successful.

## Program Highlights

**37,047**  
contact hrs.

Supplemental Instruction Program recorded contact hours over the 2022-23 academic year.

**14,737**  
students

enrolled in SI courses during Fall 2022. 30% or 4,356 students attended.

**7,570**  
students

with unique UINs attended SI sessions during the 2022-23 academic year.

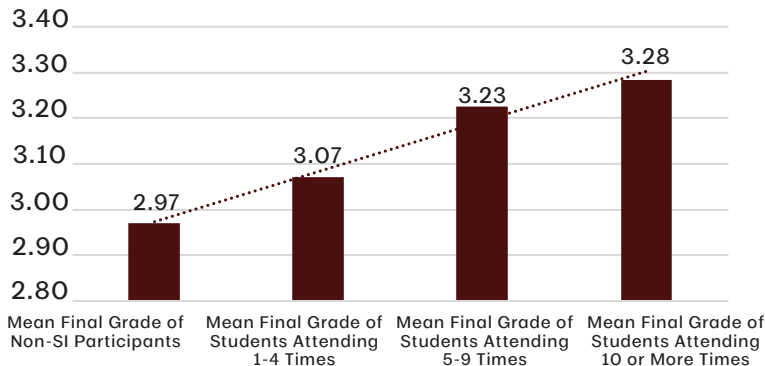
**29**  
COURSES

from 12 different departments were offered for SI.

## Further Facts

- Provided SI sessions during Summer Session II for the Gateway Students.
- Hosted the 11th Regional Conference on Supplemental Instruction in May 2023.
- SI staff presented at TxNCLCA and 11th Regional Conference on Supplemental Instruction.
- SI staff facilitated a webinar for the SI Supervisor Summer Webinar Series hosted by the International Center for Supplemental Instruction. Topic: Creating and Using a Progressive Discipline Plan with SI Leaders.

Fall 2022 Comparison of Final Grades in all SI Classes Based on SI Attendance Groups



"I have primarily used Supplemental Instruction whenever it is available for my classes. I have had great experiences with my SI leaders and am so grateful for the time they put in. I think it is a wonderful resource!"

# Texas Success Initiative

The Texas Success Initiative program (TSI) is designed to help academically underprepared students achieve the necessary skills to succeed in college-level course work. The focus is on math, reading, and writing. Instruction, for the most part, is one-to-one and individualized. Peer mentors are hired each semester to work with the students and help them adjust to college.

## Program Highlights

**300** students enrolled in fall 2022 and 181 in spring 2023 which is an increase of 6% over the 2021-22 enrollment numbers.

**94%** of 98 students co-enrolled in TSI and other courses successfully completed the TSI requirement in fall 2022 compared to 90% in fall 2021.

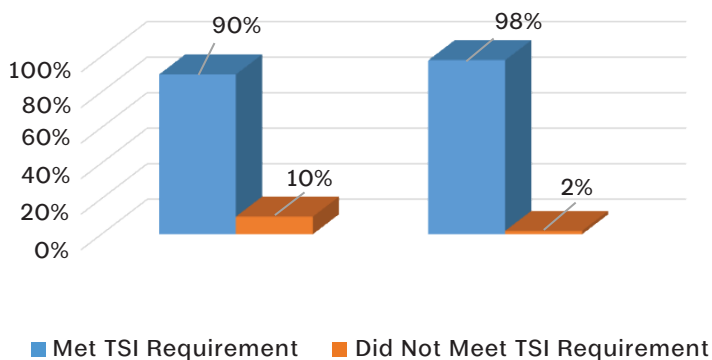


Received renewal of Level 1 CRLA certification and approval of Level 2 CRLA Certification for TSI tutors.

## Further Facts

- Tyler Laughlin and Yvette Hester designed and conducted a workshop on math anxiety for TSI co-enrolled students and worked with US to publish a blog on math anxiety.
- Added a Program Assistant position to help with TSI math.
- Hired Ana Paez '17 as a new team member to coordinate TSI student compliance.
- Continued peer mentor program to help TSI students adjust to college and find resources to help them.

## Success of Co-Enrolled Math TSI Students (Fall 2021-2022)



"It's just what I need to prepare myself for the TSI and has definitely boosted my confidence about taking the test."

"I really like that you care about students. I liked that you have lots of tutors so we as students get the chance to learn more."

# Marketing & Communications

**330,578** impressions were made across all ASC social media accounts.

## Instagram, Twitter, & Facebook

**203,776** impressions across 3 Academic Success Center accounts.

**↑39.4%** increase from the previous year's impressions.

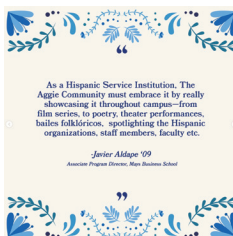
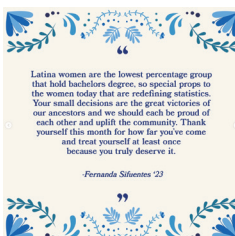
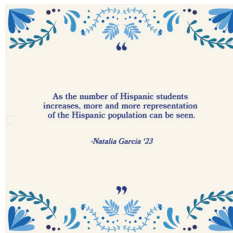
## YouTube

**129,000** impressions on YouTube, 21.2% from YouTube recommendations.

**29,242** views The ASC YouTube channel reached 29k views, with an increase of 80+ subscribers.

## Post Highlights

The highest performing social post was for Hispanic Heritage Month, posted on October 12th, 2022.



In August of 2022, the ASC marketing team created the Academic Success Center Overview video. It is our highest performing video of the year.

